**JULY 2023-JUNE 2024** 

# Disaster Relief Update: Fiscal Year 2024





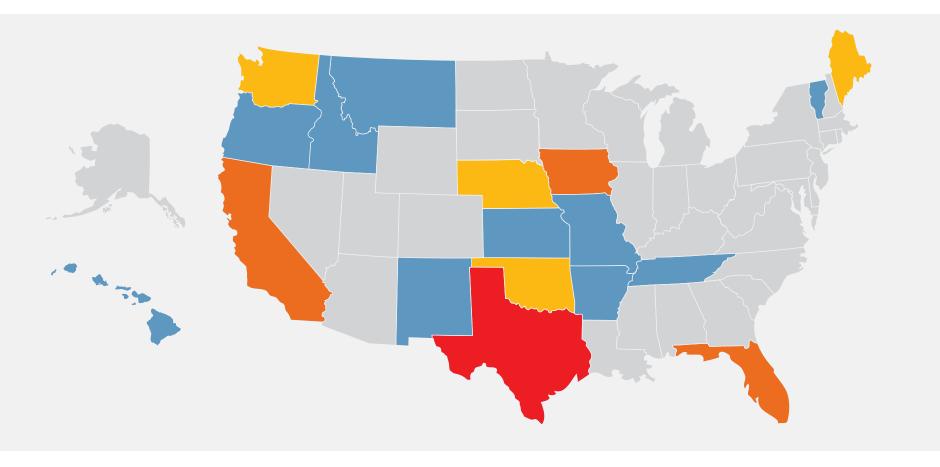
#### Red Cross responded to a major disaster every 15 days.\*

We responded to at least one major disaster in 18 states.

**Number of Major Disasters Per State** 



\*"Major" refers to disaster responses costing \$250,000+. Number reflects average time between disasters of this nature in FY24. One disaster may affect multiple states.



#### Disaster Response Highlights

FY24 at a Glance:



More than **3.9 million** meals and snacks served with partners



More than **2.3 million** overnight shelter stays provided in emergency lodging with partners



More than **53,000** households provided relief supplies



More than **59,300** households supported with financial assistance

#### Disaster survivors needed the Red Cross for longer.

#### Hawaii Wildfires

**August 2023-July 2024** 

In the fires' immediate aftermath and for nearly a year later, the Red Cross and partners tended to needs for shelter, a major concern, given housing shortages. We also supported residents through multiple rounds of financial assistance.



"When anyone asks how I'm feeling, in spite of everything, I feel fortunate."

Alan Kawaguchi, who received Red Cross financial assistance after he lost his home to the Hawaii wildfires

#### Hurricane Idalia

August 2023-November 2024

Hurricane Idalia tore through northern Florida and parts of Georgia in August 2023 — taking a particularly harsh toll on low-income communities. For over a year, the Red Cross sheltered residents with nowhere to turn.



"After I'd stayed at six different places ... all of a sudden, there's a ray of hope that comes: the Red Cross."

Glenn Corp, whose home was destroyed by Hurricane Idalia and who stayed in Red Cross care for months



"We're increasingly seeing that disaster responses are no longer a matter of weeks—they're a matter of months or more. The Red Cross sheltered survivors for over 11 months in Hawaii and more than a year after Hurricane Idalia. These disaster survivors were counting on us, and thanks to your support, we could care for them as long as they needed. For that, I am deeply thankful."

Brad Kieserman, Vice President, Disaster Operations and Logistics

# Our responders were in communities every day, reaching tens of thousands—from home fires to floods.

### Preparing for and responding to home fires, the most common disaster



The Red Cross **responded to 52,500 home fires** in FY24, helping families who'd lost everything.



We also helped **save 191 lives** from these all-too-common tragedies through our free smoke alarm installations.

"Thanks to the Red Cross, we are in this world. We probably wouldn't have woken up otherwise."

Lorena Lopez, pictured right, whose family escaped a fire, thanks to alarms installed by the Red Cross. We also supported her family after the fire, helping replace medical equipment and offering emotional support.

"The Red Cross gave us a big bucket of supplies to help with cleanup and also gave us a debit card that we could use to stay in a hotel—a big help!"

Sheryl Sutton, whose home, pictured right, was damaged in a fire







### Spring Storms & Floods Spring 2024

Throughout the spring, storms and floods upended countless lives across 19 states and territories, with Texas seeing some of the worst impacts.

#### "I didn't know what to do, and the Red Cross was a tremendous relief."

Patsy Alleman, pictured above, who lost her insulin when a tornado destroyed her Arkansas home. A Red Cross nurse helped her replace it.

# Mission adaptations helped survivors overcome recovery barriers in vulnerable communities.

**Enhancing Financial Assistance:** After Hurricane Idalia and the Hawaii wildfires, we offered multiple rounds of financial assistance, helping impacted residents with initial hurdles like replacing lost clothing, as well as ongoing barriers like home repairs. Our financial assistance was also crucial for families recovering from everyday disasters like home fires. We provided an average of \$680 per household in immediate financial assistance to survivors of disasters like these in FY24, helping them with things like replacing lost clothing and securing lodging.\*

**Helping Survivors Overcome Barriers to Housing:** In response to affordable housing shortages, we enhanced our Shelter Resident Transition service, which helps disaster survivors find housing solutions and, in many cases, involves providing financial assistance. In addition, we provided 2 million more overnight shelter stays in FY24 than in FY23, driven largely by people needing shelter for longer.

**Making Communities More Resilient:** Through our Community Adaptation Program, we are investing in partnerships with local nonprofits that address health, housing and hunger in disaster-prone, socially vulnerable communities, helping these partners respond when disasters strike. When heavy rains caused flooding in Sarasota, Florida, our CAP partners delivered relief, providing tarps and sandbags and even furniture to a family whose home flooded.

\*Number reflects immediate financial assistance provided following disasters costing up to \$250,000.



"Disasters continue to grow in frequency and intensity, creating a greater need for Red Cross care. Thanks to generous donors, in fiscal year 2024, we could be there for survivors, meeting long-lasting needs, as well as investing in programs to make communities more resilient against future disasters. Thank you for all you make possible."

Jennifer Pipa, Vice President, Disaster Programs





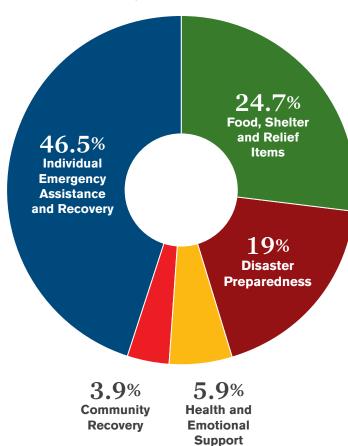
**Top:** The Jaimes family worked with Red Cross Shelter Resident Transition Team members to find temporary housing after spring flooding in East Texas forced them from their home. Photo by American Red Cross Texas Gulf Coast

**Bottom:** Tulane Missionary Baptist Church volunteers distribute food as part of a Community Adaptation Program. Photo by Scott Dalton/American Red Cross

# Your investments supported life-changing disaster care.

#### Disaster Relief Budget Fiscal Year 2024







**Food, Shelter and Relief Items:** When crises strike, we are in impacted communities attending to survivors' most immediate needs, putting roofs over their heads and ensuring they have something to eat. To help with cleanup, we distribute supplies like mops, buckets and other equipment.



Individual Emergency Assistance and Recovery:
Many disaster survivors receive Red Cross financial
assistance and casework support to help them take the
next steps on the road to recovery.



**Community Recovery:** In the aftermath of large-scale disasters like hurricanes, floods and wildfires, the Red Cross often provides grants to community partners to help deliver needed services, such as home reconstructions, furniture distribution and mental health care.



**Health and Emotional Support:** Our trained health, mental health and spiritual care workers provide handson care, helping survivors with things like replacing lost prescriptions and eyeglasses, as well as counseling them through their grief.



**Disaster Preparedness:** We make communities safer from disasters through our mobile apps, which alert people to disasters, preparedness education, youth programs and our Home Fire Campaign. Through the campaign, we install free smoke alarms in at-risk homes and teach home fire safety.

6

#### Thanking Our Generous Supporters

We are deeply grateful to the companies, foundations, individuals, families and organizations whose incredible generosity powers our work to respond to disasters when they strike, stand with survivors for the long haul and make communities more resilient against future threats.

#### Transformational Donors (\$10 million in annual giving)

The Church of Jesus Christ of Latter-day Saints Costco Wholesale Lilly Endowment Inc. Margaret A. Cargill Philanthropies

#### Mission Leaders (\$3 million in annual giving)

Amazon
American Airlines
Costco Wholesale
State Farm®

The Church of Jesus Christ of Latter-day Saints

**Truist Foundation** 

#### Annual Disaster Giving Program Members (\$1 million+ in annual disaster giving)

Amazon

American Airlines

Anheuser-Busch Foundation

Bank of America

Caterpillar Foundation

The Church of Jesus Christ of Latter-day Saints

CMA CGM Foundation

Costco Wholesale

Delta Air Lines

Elevance Health Foundation

**Enterprise Mobility Foundation** 

FedEx

Lilly Endowment Inc.

Lowe's Companies, Inc.

McDonald's Corporation

Merck

Microsoft

Nationwide Foundation
The Pfizer Foundation

The Starbucks Foundation

State Farm®

Takeda

Truist Foundation

**VSP** Vision

Walmart and the Walmart Foundation

Wells Fargo

#### Thanking Our Generous Supporters

#### Annual Disaster Giving Program Members (\$500,000 in annual disaster giving)

ALDI

Altria Group

American Express

Aon

**Bread Financial** 

Capital One Chick-fil-A

Citi Foundation

The Clorox Company

Danaher Foundation

**Darden Foundation** 

Delta Dental

DHL Supply Chain

Edison International

Energy Transfer/Sunoco Foundation

Ford Philanthropy Fox Corporation General Motors

Google.org

**HCA** Healthcare

The Home Depot Foundation

The J.M. Smucker Company

Johnson Controls Foundation

Kaiser Permanente

The Kraft Heinz Company Foundation

The Kroger Co. Foundation
Liberty Mutual Insurance
Lockheed Martin Corporation

Mastercard

Mondelēz International Foundation

New Balance Foundation

Paul Davis Restoration

PayPal

PepsiCo Foundation PetSmart Charities

Salesforce

Southeastern Grocers Gives

Foundation & Southeastern

Grocers, Harveys Supermarket and Winn-Dixie

Stryker

Target

The TJX Companies, Inc.

Toyota

**United Airlines** 

UPS

USAA

U.S. Bank Foundation

Visa Foundation

The Walt Disney Company

The Wawa Foundation

Wesco

#### Disaster Responder Program Members (\$250,000 in annual disaster giving)

7-Eleven Cares Foundation

Adobe

The AES Corporation

American Tire Distributors

American Water Charitable Foundation

Ameriprise Financial

Assurant

AvalonBay Communities, Inc.

**Avangrid Foundation** 

Barclays

Bath & Body Works
Big 5 Sporting Goods
Build-A-Bear Foundation

CarMax CDW Charles Schwab Foundation

Cisco Foundation

CNA Insurance

The Coca-Cola Foundation
The Deluxe Foundation

The Deluxe Foundation

The DICK'S Sporting Goods

Foundation Discover

Dollar General

Dollar Tree and Family Dollar

Duke Energy Equitable

FirstEnergy Corporation

Harbor Freight Tools Foundation, LLC Hewlett Packard Enterprise Foundation

**HP** Foundation

International Paper Invitation Homes Keurig Dr Pepper

Kimberly-Clark Corporation

L'Oréal

The Labcorp Charitable Foundation

Lenovo Foundation

LKQ

Lockheed Martin Corporation

Macy's, Inc.

Major League Baseball

Marathon Petroleum Corporation

Martin Marietta

Masco Corporation

Mattress Firm

McKesson Foundation

MetLife Foundation

The Middleby Corporation

Neiman Marcus Group NextEra Energy, Inc.

Norfolk Southern

Northrop Grumman Foundation

Northwestern Mutual Novartis US Foundation Old Dominion Freight Line Pacific Life Foundation

Prudential

Raymond James

Reckitt Reliance. Inc.

Reynolds American Inc.

**RBC** Foundation USA

RTX

Ryder System, Inc.

Santander Bank and Santander Consumer USA Foundation Inc.

Security Finance's Lending Hand

Foundation ServiceNow

Southwest Airlines

Stanley Black & Decker

Tata Consultancy Services

U-Haul International

Ulta Beauty Charitable

Foundation US Foods Yum! Brands

Zurich

#### Thanking Our Generous Supporters

#### Individual and Foundations Honor Roll (\$100,000+ in annual disaster giving)

George I. Alden Trust

The Annenberg Foundation

Anne and Robert Bass

The Bontje Foundation

Harry Brown

California Community Foundation

Chang Charitable Fund

The Chickasaw Nation

The Columbus Foundation

Community Foundation for the CSRA

Cornelius Family Foundation

Crabby Beach Foundation

**CREATE** Foundation

Devine-Majors Foundation

Greg Dixon

Dotson Charitable Fund

Dreiseszun Family Foundation

Jennifer and Kenneth Duda

The Kirt Fiegel Family

Firehouse Subs Public Safety Foundation

The Freeman Foundation

Charles A. Frueauff Foundation

Gary O. Galiher Foundation

Nancy Ganio

The Gilchrist Foundation

The Greater Cincinnati Foundation

Greater Washington Community

Foundation

Grove Farm Foundation

Ronald and Cynthia Gula Charitable Fund

The Robert & Shirley Harris Foundation

Nancy and John Hartung

Hauck Charitable Foundation

Hawaii Community Foundation

Robert and Kathleen Henderson

Hobson/Lucas Family Foundation

The Herbst Foundation, Inc.

Judith Spruill Hudnell

Impetus Foundation

William R. Johnson, Jr.

Dennis and Judy Jones

Family Foundation

JTMF Foundation

Robert and Elaine Judson

Kazma Family Foundation

Kelly Foundation

Kemper Family Foundations,

UMB Bank

David N. Khoury

F. M. Kirby Foundation, Inc.

Leonard and Norma Klorfine

Gerald A. & Karen A. Kolschowsky

Foundation, Inc.

Stephen Kramer

Maja Kristin

Chris Larsen and Lyna Lam

Amanda and Tom Lister

The Longleaf Foundation

Malott Family Foundation

Margaret A. Cargill Philanthropies

The J. Willard & Alice S. Marriott

Foundation

MB Foundation

Paul McCann

The Patrick J. McGovern

Foundation

The Merancas Foundation

David and Rebecca Morgan

Otto Bremer Trust

Otto Bremer Trust — North Dakota

The Peierls Foundation Inc.

Allen Perrel

Teresa and Byron Pollitt

James and Amy Ramsey

The Rauch Family Foundation

George A. and Sabrina S. Rush

Lynn and Frederic Scarola

Charles and Helen Schwab

Mark and Kim Shapiro

Denise Littlefield Sobel

Spurlino Family Foundation

Sunshine Now Foundation

**TAWANI** Foundation

Thompson Family Foundation

Polly Fowler Thropp

**Vermont Community Foundation** 

John and Vicky Whitley

Wilf Family Foundations

Willow Springs Foundation

Anne & Gene Worrell Foundation

Yabuki Family Foundation

Karen B. Yoh Foundation





## Thank You